

# Starting DocuWare Desktop AppsService

You may get an error to install DocuWare Desktop Apps when it is already installed
To use this function you have to install a DocuWare Desktop App. Would you like to install it now?
Yes No > Did you have it installed already and need more help?

#### 2 DocuWare Desktop apps may have a "service is unavailable message"





#### 3 Click "Start"



### 4 Type "services"

packa creato	Services App		<b>Ç</b>	
RICO	Apps © Component Services	>	Services <sub>App</sub>	
Shop se	Manager Search work and web Service - See work and web results ServiceNow - American technology	> > >	다 Open 다 Run as administrator D Open file location - 며 Pin to Start	
	company Services Metro Sales, Inc - Results Service Department	> >	-며 Pin to taskbar	
	<ul> <li>Microsoft Services Hub</li> <li>Settings (2)</li> <li>Services</li> </ul>	<b>`</b>	∆ <u>⊨</u> ⊙ ⇔ <u>∞</u> ≥ ≺ ≪ ⊙ <u>∞</u>	×



#### Click "Run as administrator"

	Services
>	Арр
>	C Open
>	🖸 Run as administrator
	Den file location
>	-岇 Pin to Start
	-ඏ Pin to taskbar
>	

## **6** Check if the DocuWare Desktop service is running

DialogBlockingService	Dialog Block		Disablec
🎑 Display Enhancement Service	A service for	Running	Manual
Display Policy Service	Manages th	Running	Automat
🖏 Distributed Link Tracking Cli	Maintains li	Running	Automat
💐 Distributed Transaction Coor	Coordinates		Manual
🖏 DNS Client	The DNS Cli	Running	Automat
🔍 DocuWare Desktop Apps Up	DocuWare D	Running	Automat
🖏 DocuWare Desktop Service	DocuWare D		Automat
DocuWare Local Data Conne	DocuWare L	Running	Automat
🖏 Dolby DAX API Service	Dolby DAX A	Running	Automat
Dolby Fusion API Service	Dolby Fusio	Running	Automat
🎑 Downloaded Maps Manager	Windows ser		Automat
🎑 EFI License Manager		Running	Automat
🆏 EFI Measurement Service	Enables EFI s	Running	Automat
in FEI Nate Sonvice		Pupping	Automat



# 7 If not, right-click on DocuWare Desktop Service:

DialogBlockingService	Dialog Block		Disabled	Local System
Display Enhancement Service	A service for	Running	Manual (Trigg	Local System
Display Policy Service	Manages th	Running	Automatic (De	Local Service
Distributed Link Tracking Cli	Maintains li	Running	Automatic	Local System
Distributed Transaction Coor	Coordinates		Manual	Network Se
ONS Client	The DNS Cli	Running	Automatic (Tri	Network Se
JocuWare Desktop Apps Up	DocuWare D	Running	Automatic	Local System
OocuWare Desktop Service	DocuWare D		Automatic	Local System
DocuWare Desktop Service DocuWare Local Data Conne	DocuWare D DocuWare L	Running	Automatic Automatic	Local System Local System
DocuWare Desktop Service DocuWare Local Data Conne Dolby DAX API Service	DocuWare D DocuWare L Dolby DAX A	Running Running	Automatic Automatic Automatic	Local System Local System Local System
DocuWare Desktop Service DocuWare Local Data Conne Dolby DAX API Service Dolby Fusion API Service	DocuWare D DocuWare L Dolby DAX A Dolby Fusio	Running Running Running	Automatic Automatic Automatic Automatic	Local System Local System Local System Local System
DocuWare Desktop Service DocuWare Local Data Conne Dolby DAX API Service Dolby Fusion API Service Downloaded Maps Manager	DocuWare D DocuWare L Dolby DAX A Dolby Fusio Windows ser	Running Running Running	Automatic Automatic Automatic Automatic Automatic (De	Local System Local System Local System Local System Network Se
DocuWare Desktop Service DocuWare Local Data Conne Dolby DAX API Service Dolby Fusion API Service Downloaded Maps Manager FI License Manager	DocuWare D DocuWare L Dolby DAX A Dolby Fusio Windows ser	Running Running Running Running	Automatic Automatic Automatic Automatic (De Automatic (De	Local System Local System Local System Network Se Local Service
DocuWare Desktop Service DocuWare Local Data Conne Dolby DAX API Service Dolby Fusion API Service Downloaded Maps Manager FI License Manager FI Measurement Service	DocuWare D DocuWare L Dolby DAX A Dolby Fusio Windows ser Enables EFI s	Running Running Running Running Running	Automatic Automatic Automatic Automatic (De Automatic (De Automatic	Local System Local System Local System Network Se Local Service Local System

## Click properties:

-I Service	DOIDY DAX A	Device	Local System
API Service	Dolby Fusio	Pause	Local System
Maps Manager	Windows ser	Resume	Network Se
anager		Restart	Local Service
nent Service	Enables EFI s		Local System
ice	An open sou	All lasks	Local System
vice	Service for E	Refresh	Local System
		Properties	
		Help	
			-

## MSI METRO SALES INC

Display name:	DocuWare Desktop Service	
Description:	DocuWare Desktop Service	< >
	• march	
Path to executab	le:	
Path to executab "C:\Program File:	ole: s (x86)\DocuWare\Desktop\DocuWare.Deskt	topService.exe"
Path to executab "C:\Program File: Startup type:	e: s (x86)\DocuWare\Desktop\DocuWare.Desktop\DocuWare.Deskt	topService.exe" v
Path to executab "C:\Program File: Startup type:	e: s (x86)\DocuWare\Desktop\DocuWare.Desktop\Automatic	topService.exe" ~
Path to executab "C:\Program File: Startup type: Service status:	s (x86)\DocuWare\Desktop\DocuWare.Desktop\DocuWare.Desktop\DocuWare.Desktop\Stopped	topService.exe" ~

**10** If you continue to have issues with the service not starting, you may try selecting "Automatic (Delayed Start)"

Display name:	DocuWare Deskto	p Service	ervice		
			ystem		
Description:	DocuWare Deskto	p Service	^ ervice		
			ervice		
Path to executat	ole:		ystem		
C:\Program File	s (x86)\DocuWare\De	sktop\DocuWare.D	esktopService.exe" ystem		
Startup type:	Automatic		ystem		
standp type.	Automatic (Delayed Start)				
	Automatic		ystem		
	Manual Disabled		k Se.		
Service status:	Stopped		k Se.		
Start	Ston	Dauca	Resume		
Start	Stop	1 6030	ystem		
ou can specify	the start parameters t	that apply when you	u start the service ystem		
rom here.			ystem		
Start parameters	:		ystem		
			14 50		



	DocuWare Desktop S	Service	< >
Path to executal	ble:		
"C:\Program File	s (x86)\DocuWare\Deskt	op\DocuWare.D	esktopService.exe"
Startup type:	Automatic		~
Service status:	Stopped		
Service status:	Stopped	Pause	Resume
Service status: Start You can specify	Stopped Stop the start parameters tha	Pause t apply when you	Resume start the service
Service status: Start You can specify from here.	Stopped Stop the start parameters tha	Pause t apply when you	Resume start the service
Service status: Start You can specify from here. Start parameters	Stopped Stop the start parameters tha	Pause t apply when you	Resume start the service



# 12 Click "Apply":

	Stop	Pause	Resume	ystem ystem	
ecify the	start parameters	that apply when you	start the service	ystem ystem	
ieters:				ystem ik Se	
	C	K Canor	el Apply	ystem	
	Service for E	Running Aut	tomatic (Tri Loc	al System	

# Click "OK":

	Service status:	Running				k Se
DocuW	Chart	Chan	Device	De		ystem
DocuW	Stan	Stop	Pause	Re	sume	ystem
DocuW	You can specify the	ne start parameters	that apply when	you start the	service	ystem
Dolby D	from here.					ystem
Dolby F	Start parameters:					ystem
Downlo	otalt paramotore.					k Se
EFI Licer						ervice
EFI Mea				anaal	Annhu	ystem
				ancei	мрру	vstem



Reconnect to Desktop Apps from your DocuWare site





#### Open DocuWare Desktop Apps





# **16** Confirm the connection has been made to your DocuWare site

File Action View	Help									
🗢 🔿 🔲 🖬 🧔	🗟 🛛 🖬 🕨 🗖	📀 Docu	uWare Desktop	Apps					– 🗆 X	
🤹 Services (Local)	Services (Local)	📀 Do	ocuWare						setup HL-DEMO	
	DocuWare Desktop Ser	6	🚄 Scan	→ Im	port	Smart Connect	<b> </b>		<b>* ?</b>	^
	Stop the service Restart the service	Conne	ections							
	Description	ID A	Activated	Organization	User	Root URL			Status	
	DocuWare Desktop Servi	12	*	HL-DEMO	setup	https://hl-demo.docuwar	e.cloud/DocuWare			
	\Extended /\Standard /									v
		₹ (	Create default	connection			æ Repair	Remove	Activate	